



# RODNEY

Age: 67 years | Coordinator and Driver

Hometown: Arrington, Virginia

Rodney runs a transport program that is available 5 days a week and primarily takes patients to their appointments or pick up their medications.

Transportation during the COVID-19 pandemic was nonexistent due to the social distancing rule that was in place.

Since the introduction of the transportation program to their patients, BRMC has dramatically reduced their no-shows across all BRMC locations.

## QUOTE

"We have some regular riders... They don't have family around. I keep up with them to ensure they have transportation to get their medical needs met".

Rodney works as a coordinator and driver for the medical transport program at Blue Ridge Medical Center (BRMC) in rural Virginia. The program has serviced over 1,100 patients this year while covering 45,000 miles. The area he serves has no public transportation available and has a large Hispanic community. Most patients are uninsured, relying on a sliding fee scale.

Currently, the program can only transport patients to and from BRMC locations. However, the services continue to grow by offering transportation to the BRMC pharmacy or delivering non-scheduled medicines to their home-bound patients.